

Greyswood Patient Participation Group Meeting (PPG)

Wednesday 27th March 2019 6-7pm

Attendees:

Warren De Souza (Practice Manager), Maggie Thompson (Reception Manager), Tony Dennis, David Gribbin, Denise Broad, Theresa White, Pauline Robinson, Simon Prager, Graham Barker, Pauline Robinson, Christina Brooks, A. R. Wright, Georgia Pollicott (Wandsworth Carers), Sharon White

Welcome & Introductions

WDS welcomed everyone to the 2nd PPG. As was mentioned at the 1st meeting one of the aims of the PPG was to inform members of new services and developments that he hoped would take forward Greyswood and help it become a beacon for health in the local community. With this in mind WDS was pleased to have Georgia Pollicott from Wandsworth Carers to come and talk about the new Carers Surgery that would be starting in May.

WANDSWORTH Carer's

WCS can provide a number of services to support Carers. This includes up to 52 hours of respite care, therapies, and counselling.

To launch this new service WCS and Greyswood will be hosting an Afternoon Tea. PPG members are invited (**10/4/19 2-3.30pm**).

Surgeries will be on the 3rd Tues of the month as from May.

Doctor link

WDS gave an update on DL. Need PPG members to register and to use this new service. So far numbers using DL @ Greyswood are low but looking at other practices once it is up and running numbers can increase significantly and divert (up to 20%) face to face appointments away from GPs/nurses. Agreed- it would be good for members to visit another surgery that has been doing DL. **Action- EH to arrange.**

Slogan

Practice needs to come up a slogan that sums up its values. A number of suggestions were discussed and voted on. The slogan most favoured is: "**Compassionate healthcare for our patients**".

External Developments

Practice will be joining up with other local practices to form a group as going forwards a number of services will only be provided at this (network) level.

AOB

Chair

Still need a Chair. Practice wants PPG to be run by patients. Agreed that for the time being WDS would run PPG and review in a couple of months

Next Meeting

Wed 26th June 6-7pm